FUJITSU

"Windows 11 2022 Update (Windows 11, version 22H2)" Update Verification status
September 20, 2022

1. Tested Systems and verification results

Product Name	Verification status
UH-X Intel 8th Gen CPU	Verified
UH-X Intel 10th Gen CPU	Verified
UH-X Intel 11th Gen CPU	Verified
UH-X Intel 12th Gen CPU	Verified
UH-X 2in1	Verified
UH-X 2in1 Intel 12th Gen CPU	Verified
CH	Verified
FMV LOOX	Verified

2. Limitations

Item No	Issue descriptions	Workarounds
1	Please update both WLAN driver and Bluetooth driver before you update your systems to Windows 11, version 22H2.	Please update both WLAN driver and Bluetooth driver before you update your systems to Windows 11, version 22H2.
2	[Quick Notes for Pen]Notes are not saved when exiting.	This has been fixed since V 1.3.30.0. Please update from below. It is usually updated automatically. Microsoft Store To check the version, go to Windows - Settings - Apps - Installed apps. Then, select 'Quick Notes for Pen' and click [Advanced options].
3	After upgrading to Windows 11 22H2, you may not be able to connect to internet or network from your mobile network.	Before upgrading to Windows 11 22H2, please download and install the following WAN driver. *Please use an administrator account. Driver Name: "Sierra Wireless EM7421 WWAN Driver + Firmware Updater" "Sierra Wireless EM7455 WWAN Driver + Firmware Updater" "Sierra Wireless EM9191 WWAN Driver + Firmware Updater"

		For Support and Downloads: <https://www.fujitsu.com/au/support/warranty-information/> <https://www.fujitsu.com/hk/support/products/computing/pc/ap/> Please download and install it. Please refer to the attached "readme.txt" to install or uninstall the driver.
4	Before updating Windows 10/Windows 11, you were able to connect to internet or network from your mobile network, but after the update, you could not connect to internet or network.	Some installers for Bluetooth-connected printers and scanners have been confirmed to have issues, affecting internet and network connections from mobile networks. Please uninstall the virtual COM port driver before updating Windows 10/Windows 11. By uninstalling the driver, the OS will automatically assign a COM port to a free COM port number when re-pairing after updating Windows 10/Windows 11. Then install the necessary drivers according to your device's manual. If you updated Windows 10/Windows 11 without uninstalling the virtual COM port driver, uninstall "Sierra Wireless Fujitsu Mobile Broadband Driver Package" from "Apps and Features" after updating Windows 10/Windows 11. Internet connection and network connection will be available after restart. After that, use a connectable network, and download and install the driver for the target device. For Support and Downloads: <https://www.fujitsu.com/au/support/warranty-information/> <https://www.fujitsu.com/hk/support/products/computing/pc/ap/> Please download and install it. Please refer to the attached "readme.txt" to install or uninstall the driver.
5	Update "intelligo APO driver" before you update your systems to Windows 11, version 22H2	Please update "intelliGo APO driver" to the latest version before updating to Windows 11, version 22H2.

		You can update the latest driver by Windows Update. You can update this driver even after updating to Windows 11, version 22H2.
6	The setting for network connection during sleep mode when running on battery is changed to "Power optimized(recommended)".	This is by design. In "Windows 10, version 2004" or later, the network connection setting during battery-powered sleep has been changed to "Power optimized(recommended)". If you want to change the network settings during sleep, please follow the steps below for each application. To change the network settings during sleep mode 1. Click "Settings" from the "Start" button. 2. Click "System" and then "Power & Battery". Click "Battery Usage". 4. Click the " ⋮ " (three-point leader) of any app. 5. Click "Manage background activity. 6. From the list of "Background app permissions", select the setting you want to change.
7	The Fujitsu theme will be duplicated as Custom theme after you run Reset this PC.	Select Fujitsu theme manually.
8	After you run "Reset this PC" function on your system with multiple storages which enabled Device Encryption, you may see '!' at non system drives on Explorer	Even '!' is displayed on non system drives, you can access the non system drives. To remove '!' on Explorer, follow the steps below to turn off (disable) device encryption, and then turn it back on (enable). 1. Click the "Start" button, and then "Settings". If "Settings" is not available in the Start menu, click the "Start" button, click "All Apps" in the upper right corner, and then click "Settings". 2. Click "Privacy and Security". 3. Click "Device encryption". 4. Click the switch to the right of "Device encryption". 5. Wait for a while.

		6. Once the message "Decryption is in progress. disappear, confirm if "Off" is displayed on the right side of the "Encrypt Device" switch. 7. Click the switch to the right of "Encrypt Device". 8. A message "Encryption is in progress." is displayed. Wait for a while. 9. Once a message "Encryption is in progress." disappears, confirm if "On" is displayed on the right side of the "Encrypt Device" switch. 10. Click the "X" button to close the "Settings" window.
9	On Modern Standby systems, "Hibernate after" is not displayed under "Change advanced power settings".	In Windows 11, on Modern Standby systems, "Hibernate after" is not displayed under "Change advanced power settings".
10	You can't scan new Bluetooth devices while you are casting your PC screen to your display/TV which supports Miracast.	To scan and add new Bluetooth devices to your PC, you need to stop casting/connecting your PC to your display/TV which supports Miracast.
11	If the user changes the Wi-Fi or Bluetooth status while in Airplane mode, Windows remembers the last user selection for next time.	User turns on Airplane Mode the first time, Wi-Fi and Bluetooth are "Off" by default. If the user changes the Wi-Fi or Bluetooth status while in Airplane mode, Windows remembers the last user selection for next time.